
(place and date)

Data

Name and Surname: _____

Address: _____

E-mail: _____

Phone number: _____

Order number / date of conclusion of the Agreement: _____

KOZ. Katarzyna Kozłowska 'ILUSI'
ul. Henryka Sienkiewicza 10/12a lok.6, Kielce 25-333

COMPLAINT

I hereby notify you that I purchased on _____ Product, i.e..
_____ is faulty.

The disadvantage is _____
_____.

The defect was found on _____.

In view of the above, pursuant to the Act of April 23, 1964, the Civil Code, I demand:

- replacement of the Product with a new * (art. 561 § 1);
- free repair of the Product * (art. 561 § 1);
- reducing the price of the Product by an amount _____ (in words:
_____) euro. I would like to receive a refund on the account

or by postal order to my address * (Article 560 § 1);
- I withdraw from the contract and ask for a refund of the Product price on the account
_____ * (art. 560 § 1)

(consumer signature)

* please tick as appropriate.